

Volunteers Wanted

Become a SHINE counselor

Serving the Health Insurance Needs of Everyone

The Elder Services SHINE Program is currently seeking volunteers to become trained as SHINE Counselors.



About the SHINE Volunteer Program

The SHINE Program, a statewide initiative, provides free unbiased counseling and information regarding Medicare, Mass Health, and insurance-related public benefits to Medicare beneficiaries and their families throughout Berkshire County.

It is estimated that local SHINE volunteers and staff saved Berkshire County residents millions of dollars in insurance costs in recent years.

This is an excellent opportunity for someone seeking to develop unique skills, work in a dynamic environment, and make a significant difference in the community.

Volunteer Requirements

- 50 hours of classroom instruction (11 classes) and additional mentoring
- Pass a state exam
- Provide counseling in a variety of locations including local non-profits and Councils on Aging
- No prior knowledge regarding insurance is required.

Make an impact on your community.

Volunteer today.



Interested parties should contact:

Shauna Post
413-499-0524

or

spost@esbci.org

